

Date sent	Date received	RMA number

Customer	
First and last name	
Company name	
Address	
Telephone number	
E-mail	

Product details	
Model	
Serial number	

Additional equipment		
AC adapter	yes <input type="checkbox"/>	no <input type="checkbox"/>
LAN cable	yes <input type="checkbox"/>	no <input type="checkbox"/>
Other		

Failure description

## Service diagnostics and recommendations

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## Invoice data

First and last name	
Company name	
Address	
Telephone number	
VAT	

"The Customer represents that they have read the REGULATIONS ON THE PROVISION OF POST-WARRANTY MAINTENANCE SERVICES available and [https://www.fibaro.com/files/2017/Post-warranty\\_regulations\\_EN.pdf](https://www.fibaro.com/files/2017/Post-warranty_regulations_EN.pdf) and accept them in their entirety."

"The Customer consents to having their personal data processed to the extent necessary for the Diagnosis and the Service on the Device on the principles specified in the REGULATIONS ON THE PROVISION OF POST-WARRANTY MAINTENANCE SERVICES, in accordance with the provisions of the Act of 29 August 1997 on the protection of personal data."

.....  
Customer signature

.....  
Service member signature